

**14th Finance Commission: Declaration of Service Level Standards Notification Format**

Name of the city/ULB		State		Name of the Municipal Commissioner/ Chief Executive Officer				Postal Address with PIN code				Phone & Fax nos		Email id									
Tirurangadi Municipality		Kerala		Nassim E				Tirurangadi,-676306, malappuram dt, kerala				676306		4942460339		<a href="mailto:tirurangadiurban@gmail.com">tirurangadiurban@gmail.com</a>							
<b>Water Supply Indicators</b>																							
Coverage of Water supply Connections		Per Capita supply of water				Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply related charges					
Benchmarks		100%		135 lpcd				100%		20%		24 hours		100%		80%		100%		90%			
Current (2017-18)		Targets (2018-19)		Current (2017-18)		Targets (2018-19)		Current (2017-18)		Targets (2018-19)		Current (2017-18)		Targets (2018-19)		Current (2017-18)		Targets (2018-19)		Current (2017-18)		Targets (2018-19)	
68%		84%		96		110		92%		98%		14%		18%		12		18		84%		98%	
<b>Sewage Management (Sewerage and Sanitation)</b>																							
Coverage of Toilets		Coverage of sewage network services				Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges					
Benchmarks		100%		100%				100%		100%		20%		80%		100%		90%					
Current (2017-18)		Targets (2018-19)		Current (2017-18)		Targets (2018-19)		Current (2017-18)		Targets (2018-19)		Current (2017-18)		Targets (2018-19)		Current (2017-18)		Targets (2018-19)		Current (2017-18)		Targets (2018-19)	
0%		0		0%		0		0		0		0		0		0		0		0		0	
<b>Solid waste management indicator</b>																							
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste				Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges							
Benchmarks		100%		100%				100%		80%		100%		80%		100%		90%					
Current (2017-18)		Targets (2018-19)		Current (2017-18)		Targets (2018-19)		Current (2017-18)		Targets (2018-19)		Current (2017-18)		Targets (2018-19)		Current (2017-18)		Targets (2018-19)					
0%		0%		60%		90%		0%		80%		0%		50%		0%		50%					
<b>Storm Water Drainage Indicators</b>																							
Coverage of storm water drainage network									Incidence of Water logging/flooding														
Benchmarks									0 numbers														
Current (2017-18)									Targets (2018-19)														
50%									60%														
0									1														

(sd/-)  
Secretary  
Municipality