

**14th Finance Commission:Declaration of Service Level Standards Notification Format**

Name of the city/ULB Kannur Municipal Corporation	State Kerala	Name of the Municipal Secretary/Chief Executive Officer Radhakrishnan .P	Postal Address with PIN code corporation office , Kannur	671001	Phone & Fax nos 0497-2700141	Email id <a href="mailto:kannurmunicipalcorporation@gmail.com">kannurmunicipalcorporation@gmail.com</a>
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**Water Supply Indicators**

	Coverage of Water supply Connections		Per Capita supply of Water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply related charges	
Benchmark	100%		135lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	94	100	105	135	97	100	20	20	15	24	100	100	77	80	88	100	86	90

**Sewage Management (Sewage and Sanitation)**

	Coverage of Toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
Benchmark	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	99	100	0	50	0	50	0	50	0	50	0	20	0	80	0	25	0	25

**Solid waste management indicator**

	Household level coverage of solid waste management services		Efficiency of collection of solid municipal waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges	
Benchmark	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
	33	50	89	100	88	100	25	50	20	80	77	80	10	50	0	50

**Storm Water Drainage Indicators**

	Coverage of storm water drainage network				Incidence of Water logging/flooding			
Benchmark	100%				0 numbers			
	Current(2017-18)		Targets (2018-19)		Current(2017-18)		Targets (2018-19)	
	85		100		0		0	

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Secretary

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