

14th Finance Commission: Declaration of Service Level Standards Notification Format

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| Name of the city/ULB | State | Name of the Municipal Commissioner/ Chief Executive Officer | Postal Address with PIN code | Phone & Fax nos | |
| Tanur Municipality | Kerala | Secretary | Railway station road, Tanur Po 676302 | 0494-2440235 | tanurmur |

Water Supply Indicators

| | Coverage of Water supply Connections | | Per Capita supply of water | | Extent of metering of water connections | | Extent of non revenue water | | Continuity of water supply | | Quality of water supplied | | Efficiency in redressal of customer complaints | | Cost recovery in water supply services | |
|------------|--------------------------------------|-------------------|----------------------------|-------------------|---|-------------------|-----------------------------|-------------------|----------------------------|-------------------|---------------------------|-------------------|--|-------------------|--|-------------------|
| | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) |
| Benchmarks | 100% | | 135 lpcd | | 100% | | 20% | | 24 hours | | 100% | | 80% | | 100% | |
| | 60% | 65% | 0 | 0 | 60% | 70% | 0 | 0 | 0 | 0 | 80% | 85% | 20% | 20% | 0 | 0 |

Sewage Management (Sewerage and Sanitation)

| | Coverage of Toilets | | Coverage of sewage network services | | Collection efficiency of the sewage network | | Adequacy of sewage treatment capacity | | Quality of sewage treatment | | Extent of reuse and recycling of treated sewage | | Efficiency in redressal of customer complaints | | Extent of cost recovery in sewage management | |
|------------|---------------------|-------------------|-------------------------------------|-------------------|---|-------------------|---------------------------------------|-------------------|-----------------------------|-------------------|---|-------------------|--|-------------------|--|-------------------|
| | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) |
| Benchmarks | 100% | | 100% | | 100% | | 100% | | 100% | | 20% | | 80% | | 100% | |
| | 100% | 100 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Solid waste management

| | Household level coverage of solid waste management services | | Efficiency of collection of municipal solid waste | | Extent of segregation of municipal solid waste | | Extent of municipal solid waste recovered | | Extent of scientific disposal of municipal solid waste | | Efficiency in redressal of customer complaints | | Extent of cost recovery in SWM services | | Efficiency in collection of SWM charges | |
|------------|---|-------------------|---|-------------------|--|-------------------|---|-------------------|--|-------------------|--|-------------------|---|-------------------|---|-------------------|
| | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) |
| Benchmarks | 100% | | 100% | | 100% | | 80% | | 100% | | 80% | | 100% | | 90% | |
| | 60% | 70% | 60% | 70% | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 50% | 60% | 0% | 0% |

Storm Water Drainage Indicators

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| | Coverage of storm water drainage network | | Incidence of Water logging/flooding | | | | | |
| Benchmarks | 100% | | 2 | 0 numbers | | | | |
| | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | | | | |
| | 50% | 65% | 10 | 10 | | | | |

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