# 14th Finance Commission: Declaration of Service Level Standards Notification Format

| Name of the city/ULB | State | Name of the Municipal Commissioner/ Chief Executive Officer | Postal Address with PIN code | | Phone & Fax nos | Email id |
|---|---|---|---|---|---|---|
| Pattambi municipality | Kerala | Philipose panicker Municipal secretary I/C | Mele pattambi PO | 679301 | 04662 212233 | pattambimunicipality@gmail.com |

**Water Supply Indicators**

| | Coverage of Water supply Connections | | Per Capita supply of water | | Extent of metering of water connections | | Extent of non revenue water | | Continuity of water supply | | Quality of water supplied | | Efficiency in redressal of customer complaints | | Cost recovery in water supply services | | Efficiency in collection of water supply related charges | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Benchmarks | 100% | | 135 lpcd | | 100% | | 20% | | 24 hours | | 100% | | 80% | | 100% | | 90% | |
| | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) |
| | 90% | 100% | 125 lpcd | 135 lpcd | 100% | 100% | 20% | 10% | 20 | 21 | 100% | 100% | 70% | 80% | 70% | 80% | 80% | 90% |

**Sewage Management (Sewerage and Sanitation)**

| | Coverage of Toilets | | Coverage of sewage network services | | Collection efficiency of the sewage network | | Adequacy of sewage treatment capacity | | Quality of sewage treatment | | Extent of reuse and recycling of treated sewage | | Efficiency in redressal of customer complaints | | Extent of cost recovery in sewage management | | Efficiency in collection of sewage charges | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Benchmarks | 100% | | 100% | | 100% | | 100% | | 100% | | 20% | | 80% | | 100% | | 90% | |
| | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) |
| | 0% | 0 | 0% | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

**Solid Waste Management**

| | Household level coverage of solid waste management services | | Efficiency of collection of municipal solid waste | | Extent of segregation of municipal solid waste | | Extent of municipal solid waste recovered | | Extent of scientific disposal of municipal solid waste | | Efficiency in redressal of customer complaints | | Extent of cost recovery in SWM services | | Efficiency in collection of SWM charges | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Benchmarks | 100% | | 100% | | 100% | | 80% | | 100% | | 80% | | 100% | | 90% | | | |
| | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) | | |
| | 0% | 10% | 50% | 60% | 80% | 90% | 70% | 80% | 60% | 80% | 50% | 60% | 0% | 0% | 80% | 90% | | |

**Storm Water Drainage Indicators**

| | Coverage of storm water drainage network | | Incidence of Water logging/flooding | |
|---|---|---|---|---|
| Benchmarks | 100% | | 0 numbers | |
| | Current (2017-18) | Targets (2018-19) | Current (2017-18) | Targets (2018-19) |
| | 15% | 25% | 0 | 1 |