## 14th Finance Commission: Declaration of Service Level Standards Notification Format

Name of the	e city/ULB	Sta				e of the Municipal Commissioner/ Chief Executive Officer			Postal Address with PIN code			Phone & Fax nos			
Palakkad		Kerala			Raghuraman			Municipal Office, Palakkad-678001		04912534634					
Water Supply	Indicators								1						
	Coverage of Water supply Connections		pply Per Capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recove
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		10
	Current (2017 18)	· Targets (2018- 19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018- 19)	Current (2017- 18)	Targets (2018-19)	Current (2017- 18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)
	95%	100%	120	125	100%	100%	15%	18%	18	20	96%	98%	70%	75%	85%
Sewage Mana	igement (Sew	verage and Sa	nitation)												
			Coverage	verage of sewage Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints		Extent	
	Coverage	e of Toilets		•	1	-		_	1	-					1
Benchmarks		e of Toilets		services	the sewa	-		capacity	1	nent		age	customer		manaç
Benchmarks	10		network	services	the sewa	age network	treatment	capacity	treatr	nent	sewa	age	customer	complaints	recovery manage 10 Current (2017-18)
	10 Current (2017 18)	00% Targets (2018- 19)	network :	services 0% Targets	the sewa	age network  00%  Targets (2018-	treatment 100 Current (2017	capacity )% Targets	treatr 100 Current (2017-	ment %  Targets	sewa 20 Current	age % Targets	customer 6	complaints 0% Targets	manag 10 Current
Benchmarks  Solid waste M	Current (2017 18)  lanagement i  Household I  of soli	00% Targets (2018- 19)	network :	Targets (2018-19)  f collection pal solid	the seward	age network  00%  Targets (2018-	treatment 100 Current (2017- 18)	capacity )%  Targets (2018-19)  nicipal solid	Current (2017-18)	Targets (2018-19) scientific municipal	sewa 20 Current	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	manaç  10  Current (2017-18)  Efficie collection
Solid waste M	Current (2017 18)  lanagement i  Household I  of soli  managem	Targets (2018-19)  ndicator  evel coverage id waste	Current (2017-18)  Efficiency o of munici	Targets (2018-19)  f collection pal solid ste	the seward	Targets (2018-19)	treatment 100 Current (2017- 18) Extent of mu	capacity )%  Targets (2018-19)  nicipal solid covered	Current (2017-18)  Extent of disposal of	Targets (2018-19) scientific municipal vaste	20 Current (2017-18)	Targets (2018-19)	Current (2017-18)  Extent of coin SWM	Targets (2018-19)	manage 10  Current (2017-18)  Efficie collection cha
	Current (2017 18)  lanagement i  Household I  of soli  managem	Targets (2018-19)  ndicator  evel coverage d waste ent services	Current (2017-18)  Efficiency o of munici was	Targets (2018-19)  f collection pal solid ste	the seward	Targets (2018-19) segregation of all solid waste	Current (2017-18)  Extent of mu waste re	capacity )%  Targets (2018-19)  nicipal solid covered	Current (2017-18)  Extent of disposal of solid v	Targets (2018-19) scientific municipal vaste	Current (2017-18)  Efficiency ir of customer	Targets (2018-19)	Current (2017-18)  Extent of coin SWM	Targets (2018-19)  ost recovery services	manag 10 Current

Coverage of storm water drainage network			Incidence of Water logging/flooding			
Benchmarks	100%		0 numbers			
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
	85%	90%	10	10		

(sd/-)
Secretary
Palakkad Municipality

Email id secypkd@gmail.com Efficiency in collection of ery in water water supply related services charges 0% 90% Targets (2018-19) Current Targets (2017-18) (2018-19) 85% 85% 90% of cost Efficiency in collection in sewage of sewage charges jement 0% 90% Targets Current Targets (2018-19) (2017-18) (2018-19) ency in ı of SWM rges )% Targets (2018-19) 90%

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