

## 14 th Finance Commission : Declaration of Service Level Standards Notification Format

Name of the ULB	States	Name of the Municipal Commissioner/Chief Executive Officer	Postal Address with PIN Code	Phone & Fax nos	Email ID
<b>Nileshwaram</b>	<b>Kerala</b>	<b>T.Manojkumar</b>	<b>Nileshwaram (p.o), Kasaragod(Dist), Kerala, 671314</b>	<b>04672 280360</b>	<a href="mailto:nileshwarammty@gmail.com">nileshwarammty@gmail.com</a>

### Water Supply Indicators

	Coverage of Water supply Connections		Per Capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuly of water supplied		Quality of water supplied		Efficiency in redressal of customer complanis		Cost recovery in water supply services		Efficiency in collection of water supply related charges	
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	72	75	103	110	80	80	20	20	18	18	95	95	70	70	70	70	80	80

### Sewage Management (Sewerage and Sanitation)

	Coverage of Toilets		Coverge of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in refressal of customer		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)
Benchmarks	100%		100%		100%		100%		100%		20%		80%		100%		90%	
	98	100	0	0	0	0	0	0	0	0	0	0	60	60	0	0	0	0

### Solid waste management indicators

	Household level coverage of soild watsse management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid watsse recoverd		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Effeciency in collection of SWM charges	
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)
Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	80	80	90	95	70	75	60	60	70	80	80	80	60	60	80	80

### Storm Water Drainage Indicators

	Coverage of storm water drainage network		Incidence of Water logging /Flooding	
	Current (2017-18)	Target (2018-19)	Current (2017-18)	Target (2018-19)
Benchmarks	100%		0 numbers	
	60	60	0	0

Secretary  
Nileshwaram Municipality