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**14th Finance Commission: Declaration of Service Level Standards Notification Form**

Name of the city/ULB	State	Name of the Municipal Commissioner/ Chief Executive Officer	Postal Address with PIN code	Ph
Kasaragod Municipality	Kerala	Sajikumar.V, Municipal Secretary	Municipal Office Kasaragod, Kerala-671121	

**Water Supply Indicators**

	Coverage of Water supply Connections		Per Capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints
Benchmarks	100%		135 lpcd		100%		20%		24 hours		100%		80%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)
	54%	56%	55	56	98%	100%	23%	24%	5.9	20	100%	100%	95%

**Sewage Management (Sewerage and Sanitation)**

	Coverage of Toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer complaints
Benchmarks	100%		100%		100%		100%		100%		20%		80%
	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)
	100%	100	0%	0	0	0	0	0	0	0	0	0	0

**Solid waste Management**

	Household level coverage of solid waste management services	Efficiency of collection of municipal solid waste	Extent of segregation of municipal solid waste	Extent of municipal solid waste recovered	Extent of scientific disposal of municipal solid waste	Efficiency in redressal of customer complaints	Extent of coverage in SWM
Benchmarks	100%	100%	100%	80%	100%	80%	100%

	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)
	16%	20%	95%	100%	15%	20%	15%	20%	6%	1%	10%	60%	6%
<b>Storm Water Drainage Indicators</b>													
	Coverage of storm water drainage network						Incidence of Water logging/flooding						
Benchmarks	100%						0 numbers						
	Current (2017-18)			Targets (2018-19)			Current (2017-18)			Targets (2018-19)			
	15%			20%			0			0			

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Phone & Fax nos	Email id
4994230051	<a href="mailto:kasaragodmunicipality@gmail.com">kasaragodmunicipality@gmail.com</a>

Efficiency in collection of customer complaints	Cost recovery in water supply services		Efficiency in collection of water supply related charges	
98%	100%		90%	
Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
98%	80%	90%	90%	100%

Efficiency in collection of sewerage complaints	Extent of cost recovery in sewage management		Efficiency in collection of sewage charges	
0%	100%		90%	
Targets (2018-19)	Current (2017-18)	Targets (2018-19)	Current (2017-18)	Targets (2018-19)
0	0	0	0	0

Cost recovery in water supply services	Efficiency in collection of SWM charges
0%	90%

Targets (2018-19)	Current (2017-18)	Targets (2018-19)		
80%	0%	80%		

(sd/-)

Secretary

Municipality