

SLB-2017-18

14th Finance Commission: Declaration of Service Level Standards Notification Format																			
Name of the city/ULB		State		Name of the Municipal Commissioner/ Chief Executive Officer				Postal Address with PIN code				Phone & Fax nos		Email id					
Parappanangadi		Kerala		Jessymole P V (Secretary in charge)				Parappanangadi Municipality, Parappanangadi Town, Malappuram Dist 676303				4942410239		parappanangadimunicipality@gmail.com					
Water Supply Indicators																			
Coverage of Water supply Connections		Per Capita supply of water		Extent of metering of water connections		Extent of non revenue water		Continuity of water supply		Quality of water supplied		Efficiency in redressal of customer complaints		Cost recovery in water supply services		Efficiency in collection of water supply related charges			
Benchmarks		100%		135 lpcd		100%		20%		24 hours		100%		80%		100%		90%	
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	
	30%	52%	30	60	20%	60%	20%	60%	6	12	60%	94%	60%	80%	60%	90%	60%	90%	
Sewage Management (Sewerage and Sanitation)																			
Coverage of Toilets		Coverage of sewage network services		Collection efficiency of the sewage network		Adequacy of sewage treatment capacity		Quality of sewage treatment		Extent of reuse and recycling of treated sewage		Efficiency in redressal of customer		Extent of cost recovery in sewage management		Efficiency in collection of sewage charges			
Benchmarks		100%		100%		100%		100%		100%		20%		80%		100%		90%	
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	
	100%	100%	50%	65%	60%	70%	0%	0%	0%	0%	0%	0%	60%	80%	0%	0%	0%	0%	
Solid Waste Management Indicators																			
Household level coverage of solid waste management services		Efficiency of collection of municipal solid waste		Extent of segregation of municipal solid waste		Extent of municipal solid waste recovered		Extent of scientific disposal of municipal solid waste		Efficiency in redressal of customer complaints		Extent of cost recovery in SWM services		Efficiency in collection of SWM charges					

Benchmarks	100%		100%		100%		80%		100%		80%		100%		90%	
	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)	Current (2016-17)	Targets (2017-18)
	80	90	90	90	80	90	70	90	0	0	90	80	70	80	80	90

Storm Water Drainage Indicators			
Coverage of storm water drainage network		Incidence of Water logging/flooding	
Benchmarks	100%		0 numbers
	Current (2017-18)	Targets (2018-19)	Current (2017-18)
	60	80	30

Uthman
Secretary

Name of Municipality

Secretary
Parappanangadi Municipality
Ph: 0494-2410239

